



# ANNUAL REPORT

*FISCAL YEAR 2023-2024*

*Presented June 25, 2024*





## GOAL

That all people live in a state of dignity, share in all elements of living in the community and have the opportunity to participate effectively.

## VISION

Community Living... Discovering Dreams, Connecting Lives

## MISSION

Community Living Chatham-Kent enriches the lives of people who have diverse abilities by providing quality services, and meaningful and inclusive opportunities.

## BELIEF STATEMENTS

- Everyone is valued, respected, and treated with dignity;
- Employees are a significant part of our success and future;
- Lives are enriched with the support and involvement of family, friends, employees, volunteers, and the community;
- Lives are enhanced through education, inclusion, and partnerships;
- Communities are at their best, when everyone is participating;
- Understanding and appreciating diversity is essential;
- People's dreams and goals, are a priority;
- Successes are recognized and celebrated;
- Open and honest communication builds trust and strengthens relationships;
- People thrive in safe, respectful, caring and supportive environments;
- We are committed to being the difference that makes a difference.

3.2K



Followers

1608



Followers

## BOARD OF DIRECTORS

2023-2024

### President:

Liz Zantingh

### Past President:

Stephen Andari

### Vice-Presidents:

Zoli Horvath  
Dr. Kayla Murphy

### Elected Members:

Gary Oriet  
Tony Carrington  
Leon Leclair  
Jack Barei  
Connie Marion  
Clayton Williams

### Executive Director:

Ron Coristine

---

## SENIOR MANAGEMENT

Lisa Blonde, Director

Angela Corso, Director

Brad Verfaillie, Director of  
Human Resources

Mickey Kovacs, Director of  
Corporate Services



## **Liz Zantingh, President**

It was an honour to serve as President of Community Living Chatham-Kent (CLC-K) during the 2023-2024 year. Working with such a dedicated and talented Board of Directors was a pleasure.

Last June, Val Oriet exited the Board after making valuable contributions, and Gary Oriet was welcomed to the Board.

CLC-K was financially healthy during the 2023-2024 year.

The Board approved a Memorandum of Settlement between CLC-K and OPSEU Local-148.

The agency underwent a Quality Assurance Measures Compliance Review during the period of November 27<sup>th</sup> – December 8<sup>th</sup>. Jennifer Istl, from the Ministry of Children, Community and Social Services, completed site inspections at Baxter, Crerar, Stirling, Houston, and Southend, reviewed seventy-six (76) files of people who accessed services, fourteen (14) employee files, Board Records, Board Minutes, Serious Occurrence Reports, Fire Safety Plans, Monthly Health & Safety Inspections, Annual Inspection Reports, and Fire System/Evacuation checklists. CLC-K did well.

I congratulate David Muckle, Ella LaMarsh, and Charlie Beintema, winners of the Rob McLandress Make A Dream Come True Fund, Bruce Cockburn, recipient of the Joan Olive Risdon Memorial Award of Distinction, and NAPA Southam Automotive in Tilbury, winner of the Joyce M. Carr Champion Award.

Paul Mayrand, representing the Mayrand Family Fund, presented a cheque for \$2,584 to Steve Stokley, Manager, at the Chatham-Kent Community Foundation Annual General Meeting. The funds were allocated to the JOBWORX Summer Student Employment 2023 Program, providing secondary school students with opportunities to work at local businesses and enhance their skills for future careers.

The agency donated \$1,000 from the Food Truck Crawl to R.O.C.K. (Reach Out Chatham-Kent) in Chatham, and Wallaceburg. The locations in Chatham and Wallaceburg served over seven-hundred (700) lunches every week.

With respect to Equity, Diversity, and Inclusion, Indu Radhakrishnan provided training to agency personnel.

I thank the Board Members, employees, committee members, volunteers, and community partners for their ongoing commitment to this excellent agency.

I anticipate that the 2024-2025 year will be outstanding with the people accessing services remaining the top priority.

In closing, I wish incoming President Zoli Horvath the very best.

Respectfully submitted,

Liz Zantingh  
President, Board of Directors  
Community Living Chatham-Kent





## **Ron Coristine, Executive Director**

Throughout the 2023-2024 year, Community Living Chatham-Kent (CLC-K) enriched the lives of people who had diverse abilities by providing quality services, and meaningful and inclusive opportunities. We worked in partnership with the Ministry of Children, Community and Social Services, Municipality of Chatham-Kent, St. Clair Catholic District School Board, Lambton Kent District School Board, St. Clair College, Community Living Ontario, Ontario Agencies Supporting Individuals with Special Needs, and businesses.

I offer my sincerest thanks to the Board of Directors for its wisdom and strong leadership, to Jodi Skipper, Lisa Blonde, Mickey Kovacs, Brad Verfaillie, and Angela Corso for their dedication, and to the best employees in Ontario.

The people who accessed services were, and always will be, the agency's number one priority. The Direct Support Professionals provided the finest supports, and their compassion, and commitment were excellent.

MPP Trevor Jones was very supportive of CLC-K. He golfed in the agency's Annual Golf Tournament, and because of MPP Jones I attended 'Coffee and Cannoli' with Minister David Piccini, Ministry of Labour, Immigration, Training and Skills Development.

I am grateful for the collaboration that I had with OPSEU Local-148 President Jennifer Ganley.

Our Integrative Partnership with DeafBlind Ontario Services, and PHSS-Medical & Complex Care in Community continued.

The Family Network and CLC-K were very happy to host a Henson Trust and Registered Disability Savings Plan (RDSP) Seminar. The presenters were Brad Langford from Brad Langford Law Offices and Ken Bechard and Ian Bechard from Arrival Benefits Solutions. The seminar was outstanding.

CLC-K held a ceremony to mark the beginning of Truth and Reconciliation Week. Angel N. read a poem that spoke to the importance of reflecting, educating, and honouring those children who never returned home, as well as those who continued to be affected by the residential schools. Every Child Matters flags were flown at the Administration Building, 1099 Park Avenue, and 101 Stewart Street. In October, Minogizhigad provided Indigenous Culture Competency Training to agency employees.

Community Living Chatham-Kent hosted its first ever Employee Wellness Fair at 1099 Park Avenue. There were more than one hundred (100) attendees, and several vendors were present. The Wellness Committee Members were Rochelle Stothart, Brad Verfaillie, Heather Robertson, Nicole Jubenville, Lee McFadden, Dava Grocott, Norma Hunt, Aaron Watson, and Megan McDermott. A very special thank-you, and congratulations to Janna Stawarz, Support Resources Manager, for an incredibly successful event.

The 25<sup>th</sup> Annual Golf Tournament held at Willow Ridge Golf and Country Club in Blenheim was a success, raising \$11,836.92. The Food Truck Crawl was held at Sons of Kent Brewing Company and the event generated \$13,910.85.

In closing, I offer my gratitude to the people, their families, and the employees, as Team CLC-K looks forward to the 2024-2025 year.

Respectfully submitted,

Ron Coristine  
Executive Director  
Community Living Chatham-Kent

# FINANCE COMMITTEE REPORT

Community Living Chatham-Kent had a productive 2023-24 operational performance.

There was an Increase in Fund Balances of \$799,894 (2023-23 \$1,301,136),

Increase in Cash & Marketable Securities of \$359,327, (2022-23 \$591,843)

Current Assets compared to Current Liabilities (Working Capital) increased \$508,649, Current Ratio 2.51 from prior year of 2.03.

We had a reduction in our Term/Mortgage Loans from \$602,878 to \$547,373, a decrease of \$55,505 in paid principle.

Community Living Chatham-Kent in 2023-24 continued to experience a strong financial performance and was in a salubrious Financial Position.

Community Living Chatham-Kent's Administration costs year over year had an increase of 4.6% (\$56,026) from the prior year. Administration costs as a percentage of Ministry Revenue were 6.90% (2023-24) versus 6.69% (2022-23) well within the 8% Ministry guidelines.

Excluding MCCSS programs and Capital Asset funding, Community Living Chatham-Kent exceeded their budget of \$142,441 by \$368,731 to \$511,172, via strong interest income of \$152,000 & Market performance of \$73,000, and Passport net revenues of \$119,000.

The Ontario Disability Support Program – Employment supports had a disappointing year with the transition to privatization from an Ontario funded program. Revenues decreased to \$224,000 from \$400,000 the prior year thus reducing its net income to \$23,000 while prior year reflected \$221,000.

During the fiscal year 2023-24 Community Living Chatham-Kent was active on the Capital front, completion of the Southend Crescent home (\$297,000), four vehicles purchased (\$190,000) and location improvements (\$213,000).

We should all feel proud, as well as assured that Community Living Chatham-Kent is looking at 2024-25 stronger, financially sound, and ready to meet the continuing challenges that may come our way. Let us continue to work together to bring the lives of the people we serve increased involvement. **“All people live in a state of dignity share in all elements of living in the community and have the opportunity to participate effectively.”**

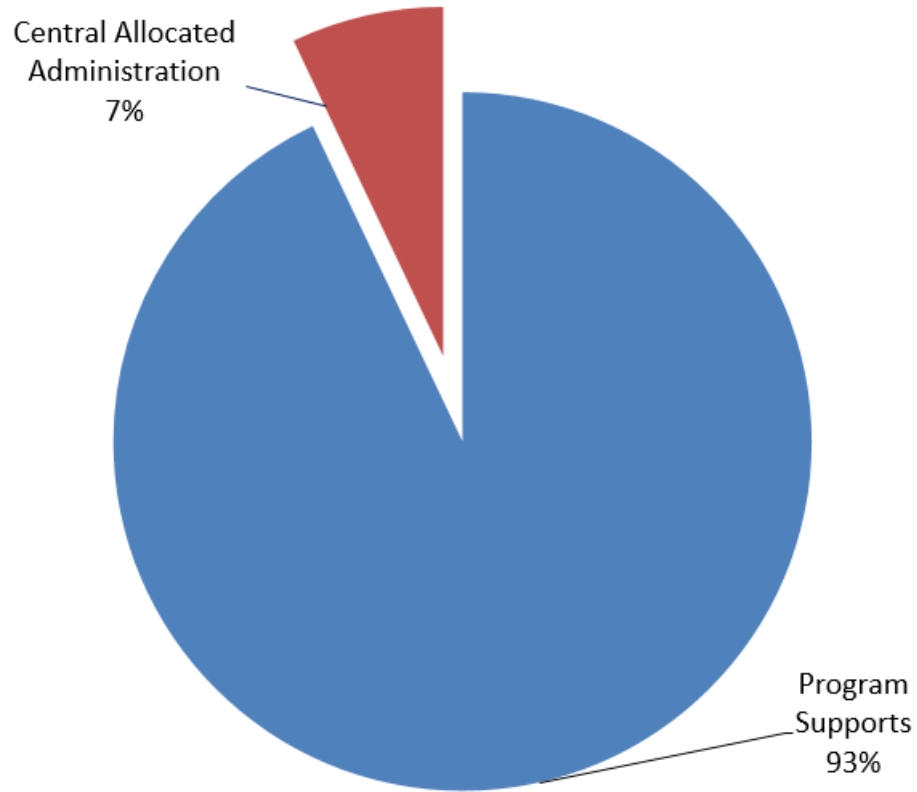
Respectfully submitted,

Derek Robertson, Chairperson  
Finance Committee

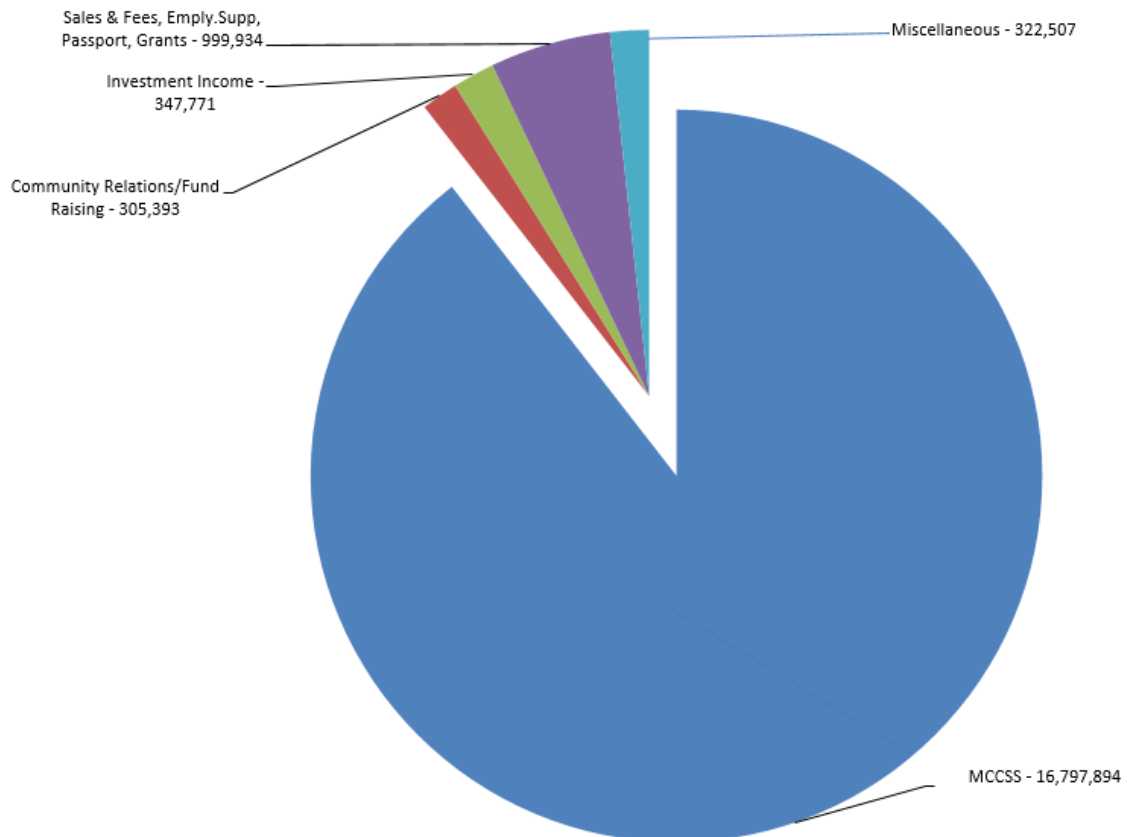
## Finance Committee Members 2023-2024

Derek Robertson, Chairperson  
Zoli Horvath  
Clayton Williams  
Martha Parry, External Member  
Brian Joyes, External Member  
Ron Coristine  
Mickey Kovacs

## 2023 - 24 Central Admin. %



## 2023 - 24 Revenue



## 68<sup>th</sup> ANNUAL GENERAL MEETING, JUNE 27, 2023

*Minutes of the 68<sup>th</sup> Annual General Meeting of Community Living Chatham-Kent, held Tuesday, June 27, 2023.*

### PRESENT:

**Board Members:** Stephen Andari, Liz Zantingh, Leon Leclair, Tony Carrington, Doug Toland, Val Oriet, Jack Barei, Connie Marion, Kayla Murphy

**Administration Staff:** Ron Coristine, Mickey Kovacs, Lisa Blonde, Nicole Roeszler, Brad Verfaillie, Angela Corso, Janna Stawarz, Ryan Papps, Sandy Morrow, Natalie Jansen, Chantelle Linton, Jodi Skipper (recorder)

### REGRETS:

Gary Oriet  
Zoli Horvath

### GUESTS:

Nadine Crumb, Program Supervisor, MCCSS  
Darrin Canniff, Mayor, Municipality of Chatham-Kent  
Cynthia Swift, KPMG  
Dr. Robert Walsh, President, OASIS  
Clayton Williams

**Note:** 14 votes were counted prior to the start of the meeting.

#### 1.0 Welcome

Stephen Andari welcomed everyone to the 68<sup>th</sup> Annual General Meeting and opened the meeting at 6:31 p.m.

- 2.0 A land acknowledgement statement was presented by Ron Coristine to recognize and honor Indigenous Peoples as traditional stewards of the land.

#### 3.0 Congratulatory Messages

Stephen Andari introduced Mayor Darrin Canniff.

Darrin spoke virtually and expressed his gratitude to the organization for the invitation to attend the Annual General Meeting and for all of the great contributions CLC-K makes within our community.

Stephen thanked Darrin and introduced Dr. Robert Walsh, President, OASIS.

Robert spoke about the work OASIS is involved in throughout the province and thanked the CLC-K staff for helping connect people who access service to the community. Robert expressed his gratitude to the agency and Board of Directors for their service and diligence throughout the years.

Stephen thanked Dr. Walsh and introduced Nadine Crumb, Program Supervisor from the Ministry of Children, Community and Social Services, who spoke virtually on behalf of the MCCSS.

Nadine commended the agency on the commitment and adaptability demonstrated as they work in new creative ways. Nadine acknowledged CLC-K as a leader in supporting people in Chatham-Kent and thanked the Board of Directors and staff that ensure the people in the community are supported.

Stephen thanked Nadine and shared greetings on behalf of MP Dave Epp, who was not able to be in attendance.

Stephen then introduced Cynthia Swift from KPMG, who would come forward later in the meeting to present the Audited Financial Statements.

Stephen then introduced Ron Coristine, Executive Director.

Ron Coristine welcomed everyone and thanked the special guests for being present for the 68<sup>th</sup> Annual General Meeting.

#### **4.0 Introduction of Leaders Within Speaker**

Ron introduced Elynore Finley, who is a graduate of the Leaders Within Program. Elynore spoke about her successes with the Leaders Within and JOBWORX Programs, and the many accomplishments she has made over the years.

Ron, on behalf of Community Living Chatham-Kent, thanked Elynore for sharing her story, and wished her all the best in her future endeavours. It was a pleasure hearing from Elynore on her first speaking engagement.

#### **5.0 Review of Annual Report**

Ron Coristine reviewed the Annual Report for 2022-2023.

Ron offered his sincere thanks to the Board of Directors for their support and leadership over the past year. Ron thanked Jodi Skipper, Lisa Blonde, Mickey Kovacs, Brad Verfaillie, Angela Corso and all of the staff for their dedication to the agency. Ron expressed his appreciation to Local-148 President Jennifer Ganley, and Past President Wayne Easterbrook.

Ron took the opportunity to commend the people and families who access services. They will continue to be the agencies number one priority.

Ron also extended thanks to Program Supervisor, Nadine Crumb for her support over the past year.



Ron reviewed the Annual Report and touched on the following:

Janna Stawarz and Rochelle Stothart provided Mental Health First Aid training to agency employees. The Wellness Committee, whose goal was to promote and ensure the physical and mental wellness of employees, had many resources available.

CLC-K has made a commitment to Equity, Diversity, and Inclusion training for agency personnel. The training will be facilitated by Indu Radhakrishnan.

Ron anticipates a bright future for Community Living Chatham-Kent and offered his gratitude to the people, their families, and the employees, as Team CLC-K looks forward to the 2023-2024 year.

#### **6.0 Acceptance of Minutes of 2022 AGM**

Stephen asked if there were any errors or omissions in the minutes of the June 28, 2022, 67<sup>th</sup> Annual General Meeting. There being none, he asked for a motion to approve the minutes as presented.

**Doug Toland (Connie Marion) moved that the Minutes of the June 28, 2022 Annual General Meeting of Community Living Chatham-Kent be approved as presented.**

**Carried**

**Val Oriet (Tony Carrington) moved that the 2022-2023 Annual Report be approved as presented.**

**Carried**

**Connie Marion (Jack Barei) moved the actions of the Board of Directors for the fiscal year 2022-2023 be approved as enacted.**

**Carried**

#### **7.0 Presentation of Audited Financial Statements**

Stephen welcomed Cynthia Swift of KPMG and asked her to come forward to present the Audited Financial Statements for the fiscal year 2022-2023.

Cynthia outlined that the statements were audited by KPMG and that there was sufficient information to present the financial position fairly at March 31, 2023. The financial statements are in compliance with Canadian accounting standards for not-for-profit organizations. In the opinion of KPMG the financial statements present fairly, in all material respects the financial position of Community Living Chatham-Kent as at March 31, 2023.

**Leon Leclair (Doug Toland)** moved that the Audited Financial Statements for the fiscal year 2022-2023 be accepted as presented.

**Carried**

**Liz Zantingh (Jack Barei)** moved that the firm of KPMG be reappointed as Auditors for Community Living Chatham-Kent for the fiscal year 2023-2024.

**Carried**

## **8.0 Special Presentation**

Ron acknowledged the contributions of Val Oriet and Doug Toland serving on the Board of Directors. Val served on the Board for the past six years; also volunteering her time on the Nominating Committee as well as the Policy Committee for Rights and Behaviour Support.

Doug has served on the Board for the past six years and has also volunteered his time as a member of the Building Committee as well as the Executive Committee, serving as Vice President. Doug has been a very dedicated and knowledgeable member of the Board, continuously supporting the agency at many events.

Ron thanked both Val and Doug for their dedication to the Board and presented them each with a gift.

## **9.0 Introduction of Candidates and Election of Board Members**

Connie Marion announced the recommendations of the Nominating Committee. Connie presented the slate of officers to the membership. There are three people who have a one-year term remaining: Liz Zantingh, Kayla Murphy and Tony Carrington. There are four Board Members eligible for re-election; Leon Leclair, Connie Marion, Jack Barei and Stephen Andari. . All have agreed to let their names stand for re-election. We also have three new proposed nominees for election to a two-year term; Gary Oriet, Clayton Willams and Zoli Horvath.

Connie then called three times for nominations from the floor. Hearing none she then asked for a motion to close the nominations.

**Val Oriet (Doug Toland)** moved that the nominations be closed and the recommendations of the Nominating Committee be accepted as presented.

**Carried**

Connie completed the installation ceremony with Clayton and declared him as a regularly installed Director of Community Living Chatham-Kent. (Gary and Zoli to be installed at the next Board Meeting in September).

**10.0 Closing Remarks**

Stephen thanked everyone for joining the Annual General Meeting, and asked that the Board Members stay for a brief Organizational Meeting.

**11.0 Adjournment**

On a motion by Doug Toland, the meeting was adjourned at 7:11 p.m.

## THANK YOU TO OUR 2023/2024 COMMUNITY SUPPORTERS!

### DONORS OVER \$500

Andy Stockdill  
Beverlee Bodnar  
Brad Langford  
Clayton Jackson  
Dr. Jonathan & Mrs. Sarah Stone  
Garry Mardling  
Gerald Morden  
Gordon Crompton  
Harry Goodwin  
Joy Storey Scarborough  
Linda Vince  
Marilyn and Satish Menon  
Maryanne Statton  
Michelle Authier  
Paul Laprise  
Robert and Moira Kerr  
Thamesville Sertoma Club  
Thamesville La Sertoma

### SPONSORS

Alexander and Houle Funeral Home  
Arrival Financial Solutions  
Autoliv Canada Inc.  
Bakertilly-Kraig Quagliotto Professional Corp.  
Bar Burrito Blenheim  
Campbell Toyota  
Canada Life  
Chatham Bowlerama  
Chatham Nissan  
Chatham Optimist Club  
Dajcor Aluminum  
Denomy's Audio/Video  
DKI - First Choice Disaster Restoration  
Dresden Foodland  
Earl E. Austin & Son Ltd.  
Enbridge  
Enbridge Fueling Futures  
Entegrus  
Franklin Terrazzo  
Float Therapy  
FX decorating  
Garcia Dental  
Gully's Learning Ranch  
Howell's Marine Service  
Imperial Eyewear  
Industrial Alliance  
Iron Workers Local 700  
JD Autoglass  
JOBWORX – Employment Services  
Kent & Essex Mutual Insurance Company  
KPMG MSLP  
Langford Law Office

Leon's Furniture  
Life Expressions  
Magna Homes  
Mamma Maria's Ristorante  
Maple City Bakery  
Maple City Homes  
Mathews, Dinsdale & Clark LLP  
MC Business Solutions  
North Kent Wind LP  
Norwex  
Oak Barrel Cabinetry  
Ontario Greenhouse Vegetable Growers  
OPSEU Local 148  
Optimist Club of Chatham  
Pampered Chef  
Pizazz! Florals and Balloons  
Planet Print  
Postma Heating & Cooling Inc.  
Ridgetown Foodland  
Rubies  
Schinkels' Gourmet Meats  
South Kent Wind LP  
Subway  
Taste  
Teksavvy Solutions Inc.  
The Ganley Family  
The Health Depot  
The Linton Family  
Tilbury Chrysler  
Tom's Appliances  
Tupperware  
Turns and Tales  
Waddick Fuels  
Wallace-Kent Sprinkler1  
Waste Connections of Canada  
Wellwise by Shoppers Drug Mart  
Willow Ridge Golf & Country Club Ltd.  
With This ring

### GRANTS

Chatham Kent Community Foundation/  
Mayrand Family Fund

### MEMORIAL FUNDS

Barichello Fund  
Jonathan Daniel Stone Fund  
Rob McLandress Fund

### ESTATES

Estate of Robert Colby  
Estate of Jerry Zoula Sr.